



National Rental Home Council Members Respond to Tennessee Tornadoes

Washington, D.C. (March 13, 2020) – In the aftermath of the recent Tennessee tornadoes, the National Rental Home Council (NRHC) shared the following update on the preparedness and response efforts undertaken by member companies, owners and operators of single-family rental homes, and the vendors and service providers that support our industry.

NRHC owner-operators have reached out to all residents in affected areas and are working with those families and individuals whose homes suffered damage. NRHC members have taken the following steps to ensure the safety of residents and assist in recovery efforts:

- Waiving late fees for residents that were directly impacted and/or allowing displaced residents to terminate existing leases without penalty if their home was affected by the storms;
- Assisting displaced residents find temporary housing, and, if a resident's home is no longer habitable, terminating their current lease and finding them a comparable home (size, location, school district) at the original lease price, even if the new home is more expensive;
- Offering short-term leases for any displaced households, with the option to extend without incurring month-to-month charges;
- Conducting timely inspections to determine the extent of the damage and communicating regularly with investors about the extent of property damage incurred.
- Working with the American Red Cross to assist displaced residents of multi-family buildings and to relocate them to single-family rentals.

“Our members are committed to helping every resident who was impacted by these storms,” said David Howard, Executive Director, NRHC. “They are also dedicated community partners, working to rehabilitate the neighborhoods impacted by the tornado.”



If you are a renter seeking information about the options available to you, please contact your property manager. More information about the Federal Emergency Management Agency's disaster help and resources can be found at [DisasterAssistance.gov](https://www.disasterassistance.gov).

NRHC is also communicating with the broader membership to ensure a coordinated industry response.

About the National Rental Home Council

The National Rental Home Council (NRHC) is a non-partisan organization dedicated to advocating on behalf of the 16 million home single-family rental industry on legislative, regulatory and capital market matters.

Visit the NRHC's website, www.rentalhomecouncil.org, follow the NRHC on [Twitter](#) at [@NRHCouncil](#) and like NRHC on [Facebook](#). To learn more about membership, email info@rentalhomecouncil.org.